

August 6, 1992

Re: Letter of Reference Bob Youngs

To Whom It May Concern:

Mr. Youngs became known to us when he designed and constructed an addition to our residence in Santa Rosa. The project included the demolition of a patio and several walls, and the construction of an open beamed addition of approximately 450 square feet of space.

Bob was a pleasure to work with. He was always, without exception, prompt at the job site and his word was always as good as gold. If he said he would do something, he did it according to agreement. Bob invariably showed concern for our financial situation and presented alternatives which were within our budget. He has splendid ideas about design and is excellent at estimating costs. He uses a computer program to layout all costs of the project and was always willing for me to do any aspect of the project in order to reduce costs. His work is exacting and superb and he uses his materials efficiently, creating almost no waste.

Bob is an honest, trustworthy person who does outstanding work. He is committed to excellence and his ability to design and complete a quality project is the best I have ever seen. He enjoys his work and gives his customer his fullest efforts. (He can often be heard whistling while he works.)

I have had a good deal of experience in hiring people to do construction projects and Bob is the best. He has my highest recommendation and I would be happy to be contacted for further information.

Very truly yours,

L.W.G.  
School District Superintendent/Homeowner  
Santa Rosa, CA