

August 29, 1992

To Whom It May Concern,

My wife and I purchased a home in 1990 which we really felt we could enjoy if we made certain rather extensive modifications.

We asked around and received several recommendations and we interviewed those contractors whose recommendations we felt were strong.

We chose Bob Youngs to do the work for us, but like any other choice, we simply made our best guess. We were not only pleased with the work, but we feel Bob Youngs is exceptional. He set high standards for his own work and set standards just as high for those subcontractors working under him.

He was exceptionally organized, and provided us at any time with an accurate overview of the job as well as detailed information. He graciously handled the fact that we changed plans "midstream" more than once, and suggested ways to help our changes and reduce our costs.

He is, I believe, impeccably honest. This meant that we could rely on him to take care of our needs without having to look over his shoulder all the time.

He is very update on his skills, and has a wide knowledge of all aspects of his trade. Twenty years ago I was a partner in a company that did remodeling, and I often hired contractors to do work. I can therefore recognize those skills when I see them.

I would without hesitation hire him again, and I recommend him without reserve. If you need work done, and you need close supervision of your costs, and you need a contractor with broad talent, this is your man. You may call me for confirmation.

With Regards,
W.J.K.
Santa Rosa, CA