

September 2004

Our remodel:

This was our first remodel and we had broad expectations in all areas. Bob was able to walk us through every aspect and made us feel totally at ease, even with what we now see were uninformed questions and requests.

Adding on two bedrooms and a large bath, insulating underneath our entire home and replacing all our old windows, gives you some idea how intrusive this project was to our daily activities. We have a large family, with 8 active children between 6 weeks and 18 years of age at the time. This aspect alone would have been less than desirable for most contractors to work with or around, but Mr. Youngs made it fun for all of us, never refusing a 3 year olds questions, even at inopportune moments.

My wife says she was totally at ease with Mr. Youngs working on and in our home during the project. She cannot stress enough how important it is to have someone you trust, are comfortable with, will listen to your concerns and requests and whom you do not have to be concerned about the children hearing unfavorable talk or music around. She also said Bob's safety measures for the children were wonderful.

Bob's attention to detail and the quality of his work continues to impress me even today. His safety and cleanliness during this project were simply outstanding.

We could not recommend a more dependable, honest, reliable and dedicated contractor than Mr. Youngs. We can assure you your investment will leave you completely satisfied. We have warm memories of a project that's become a wonderful chapter in our family's life.

Thank you Mr. Youngs!!!

The McC. Family
Santa Rosa, CA

Rec'd via email